



# Tristan Stroud

## RÉSUMÉ

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### Professional Competencies

- CIW Professional certification; will complete the exam for Master CIW Designer Q1 2010
- As a computer technician, proven track record of client satisfaction with technical support on all manner of computer problems

### Key Skills

<b>Operating System Expertise</b>	Windows 7, Vista, XP, Mac OX		
<b>Specific Software Expertise</b>	Microsoft Office 2007, Photoshop CS4, Flash CS4, Dreamweaver CS4, Fireworks CS4, Premiere Pro CS4, InDesign CS4, Acrobat Pro 9, HTML Pad 2010		
<b>Languages</b>	English, Arabic - professional working proficiency, French - professional working proficiency		
<b>Programming Expertise</b>	XHTML 1.0 Transitional	CSS	XML
<b>General Web Skills</b>	GUIs, image optimization, slicing, hot spots	SEO	Flash animation, animated GIFs, basic JavaScript, movie editing

### Employment in Computer-related Businesses

**2008–Present:** Self employed, **Mobile PC Medic**, computer repair technician.  
*Responsibilities:* Manage my own business; fix all aspects of computer problems.

Self employed **freelance web designer** coding valid sites in XHTML/CSS with added elements of JavaScript and flash.

Served as a judge for the Society for technical communication (STC) competition 2010 judging websites. (Knoxville, TN)

**2007–2008** Executive sales, NTC Studios, short-term contract. *Responsibilities:* For a variety of different businesses I explained how different websites work and the various ways they could help to grow a business. I helped businesses go online, selling them websites, and SEO packages. All technical specifications were passed through me to a team of experts who created a proof which, when approved, formed a contract. I hired multilingual sales personnel for the company and trained them. I also traveled to the Middle East and learned basic Arabic. I arranged contracts with various businesses including hotels, dental

practice facilities, and leisure complexes. I gained valuable cultural knowledge and made extensive network connections. (*United Kingdom, Middle East*)

**2005–2007** Self employed, Computer Doctor, computer repair technician. *Responsibilities:* managed my own business, fixed all aspects of computer problems. (*United Kingdom*)

**2004–2005** Customer Service—stock values, Norwich Union Insurance Company. *Responsibilities:* Provided people with stock market values, explained how different savings accounts worked; provided financial advice; managed accounts and helped customers with problems or queries. (*United Kingdom*)

## Education

**2009–2010** Classes: Graphic design II, Advanced CSS. *Pellissippi State, Knoxville, TN*

**2008–2009** Classes: XHTML, Photoshop, Flash, Dreamweaver/Fireworks, illustrator, Internet Technologies.

Certifications: CIW v5 Associate, CIW Site Designer, CIW Internet technologies, CIW Web Professional. *Pellissippi State, Knoxville, TN*

**2002–2003** Advanced Studies (AS level, equivalent to USA College): Government and Politics, Design and Technology, Psychology. *York College, York, United Kingdom*

**2000–2002** AS level: Chemistry, IT, Math, Geography. *Bootham School, York, United Kingdom*

**1998–1999** General Certificate of Standard Education (GCSEs equivalent to USA high school): Chemistry, French, Biology, Physics, Mathematics, English Literature, English Language, Religious Studies, History. *Bootham School, York, United Kingdom*

**1995-1998** CE level: Completed all subjects, A+ average grade in Common Entrance exams (exams required to gain entry to high school equivalent in the UK). Won Science and English Awards. *Terrington Hall Preparatory School, Terrington, N. Yorkshire, United Kingdom*

## Personal Background and Interests

Born in Chicago, I moved internationally with my parents and attended schools in the US, Hong Kong, Brazil, and the United Kingdom. This international experience has developed my adaptive qualities and an appreciation for different cultures. I am a passionate fisherman and photographer, and I enjoy working with technology.

References Available upon Request

Portfolio Available For Interviews